## **CLAIM AMENDMENTS**

Please cancel claims 1-47.

Please add the following NEW claims numbered 48-71. This claim set will replace all previous claims.

48. (NEW) A computer-implemented method for retrieving a plurality of electronic files over a wide area network, the method comprising:

providing a browser window comprising a web page, wherein the web page comprises a form, wherein the form is capable of receiving a text request string from an electronic mail message;

receiving in said form a text request string comprising unique identifiers and unformatted text, wherein the unique identifiers uniquely identify electronic files;

parsing the text request string to identify the unique identifiers in the string, wherein identifying includes matching based on selected criteria;

providing the unique identifiers to a user for selection of a plurality of said unique identifiers, wherein the number of unique identifiers provided to the user for selection is the same as the number of electronic files for retrieval;

querying a user to order the electronic files identified by the selected unique identifiers, wherein a plurality of electronic files ordered are delivered to a user electronically.

- 49. **(NEW)** The method of claim 48, wherein files identified by the selected unique identifiers are delivered electronically as a bundle.
- 50. (NEW) The method of claim 48, wherein the file is selected from multimedia files, image files, document files, and program files.

- 51. (NEW) The method of claim 48, wherein the parsing step is executed by a client computer.
- 52. (NEW) The method of claim 48, wherein the parsing step is executed by a server computer.
- 53. (NEW) A computer-implemented method for retrieving a plurality of items over a wide area network, the method comprising:

providing a browser window comprising a web page, wherein the web page comprises a form, wherein the form is capable of receiving a request from an electronic mail message;

receiving in said form a request comprising unique identifiers and data, wherein the unique identifiers identify unique items;

parsing the request to identify the unique identifiers, wherein identifying includes matching based on selected criteria;

providing the unique identifiers to a user for selection of a plurality of said unique identifiers, wherein the number of unique identifiers provided to the user for selection is the same as the number of items for retrieval;

querying a user to order the items identified by the selected unique identifiers, wherein a plurality of items ordered are delivered to a user electronically.

- 54. (NEW) The method of claim 53, wherein the items are files selected from multimedia files, image files, document files, and program files.
- 55. (NEW) The method of claim 53, wherein items identified by the selected unique identifiers are delivered electronically as a bundle.
- 56. (NEW) The method of claim 53, wherein the parsing step is executed by a client computer.
- 57. (NEW) The method of claim 53, wherein the parsing step is executed by a server computer.

- 58. (NEW) The method of claim 53, wherein the request comprises text.
- 59. (NEW) The method of claim 53, wherein the request comprises an image.
- 60. **(NEW)** A computer-implemented system for retrieving a plurality of items over a wide area network comprising:
  - a browser window comprising a web page, wherein the web page comprises a form, wherein the form is capable of receiving a request from an electronic mail message;
  - a request module receiving a request comprising unique identifiers and data wherein the unique identifiers identify unique items;
  - a parser module identifying the unique identifiers, wherein identifying includes matching based on selected criteria;
  - a display module that provides the unique identifiers to a user for selection of one or more a plurality of the unique identifiers; wherein the number of unique identifiers provided to the user for selection is the same as the number of items for retrieval;
  - an order module that enables a server system to process an order for the a plurality of items identified by the unique identifiers; wherein a plurality of items ordered are delivered to a user electronically.
- 61. (NEW) The method of claim 60, wherein the items are files selected from multimedia files, image files, document files, and program files.
- 62. (NEW) The method of claim 60, wherein items identified by the selected unique identifiers are delivered electronically as a bundle.

- 63. (NEW) The system of claim 60, wherein the parser module is implemented on a server computer.
- 64. (NEW) The system of claim 60, wherein the parser module is implemented on a client computer.
- 65. (NEW) The method of claim 60, wherein the request comprises an image.
- 66. (NEW) A computer program product readable by a computing system and encoding a computer program of instructions for executing a computer method for retrieving a plurality of items over a wide area network, said computer method comprising:

providing a browser window comprising a web page, wherein the web page comprises a form, wherein the form is capable of receiving a request from an electronic message;

receiving in said form a request comprising unique identifiers and data, wherein the unique identifiers identify unique items;

parsing the request to identify the unique identifiers, wherein identifying includes matching based on selected criteria;

providing the unique identifiers to a user for selection of a plurality of said unique identifiers, wherein the number of unique identifiers provided to the user for selection is the same as the number of items for retrieval;

querying a user to order the items identified by the selected unique identifiers; wherein a plurality of items ordered are delivered to a user electronically.

67. (NEW) The method of claim 66, wherein the items are files selected from multimedia files, image files, document files, and program files.